

Role Description

Position	
Role Title	Venue Student Staff
Directorate	Business Development and Communications
Department	Commercial
Pay	Real Living Wage (£12.60 per hour)
Hours of Work / FTE	
Contract Type	Student
Reports To	Deshaun/Jason

Principal Duties and Responsibilities

1. Serving Customers while delivering excellent customer service
2. Kitchen duties, including washing up, food prep and taking meals out
3. Ensuring the Hive area is clean at all times

Key Tasks

- Making sure that all customers are served quickly and efficiently to high standards.
- Ensuring the bar and tables are always clean.
- Coffee barista (full training will be given)
- Preparing and serving high-quality alcoholic and non-alcoholic beverages
- Preparing simple meals from our menu.

Common Requirements for all Roles

- Play an active part in delivering key LBSU projects and events as directed.
- Perform other duties, commensurate with the grade and remit of the role.
- Have a commitment to your own and others' development and a willingness to undertake relevant training opportunities.
- Undertake Health and Safety duties and responsibilities appropriate to the post, always considering your own and others' health and safety.
- Work within the framework of the Union's Policies, Articles and Byelaws, ensuring that your work furthers the Union's core values and objectives.
- Act as a role model and create an environment which ensures all employees, visitors and contractors are treated fairly and with respect and professionalism.
- Embed sustainability into your working activities wherever possible.

Person Specification	
KNOWLEDGE & EXPERIENCE	<ul style="list-style-type: none"> • Bar / Catering experience preferred but not essential
VALUES & BEHAVIOURS	<ul style="list-style-type: none"> • A flexible, positive, and solution-focused attitude • Commitment to Leeds Beckett Students' Union's Mission, Vision and Values • Commitment to working as a proactive member of a team • Respect for the principles of client confidentiality • Commitment to the creation of an environment that promotes equality of opportunity whilst recognising and valuing diversity • Commitment to excellent standards of customer care • Commitment to work in a student-led, democratic environment